

Conditions for Returning Old Units - Deposit Refund

We allow the return of the old part so that the customer can recover their deposit.

The customer has 30 days from the date of delivery to return the old part to our headquarters.

The condition for the refund of the deposit is the return of the same part as the one purchased.

If a different part is returned, the deposit is non-refundable.

Upon receipt of the turbocharger, we assess whether it is suitable for remanufacturing and then decide on the amount of the deposit refund.

⚠ The acceptance conditions for the old unit are determined individually. ⚠

The deposit refund may cover the entire amount or a part of the amount paid.

In the case of severe damage, the deposit is forfeited in favour of the company.

Every returned unit is inspected in accordance with the guidelines contained in this document and assigned to one of three groups:

<u>Group A</u>	<u>Group B</u>	<u>Group C</u>
The unit is fully suitable for remanufacturing	The unit is partially damaged	Severely damaged unit - unsuitable for remanufacture
100% Deposit Refund	50% Deposit Refund	No Deposit Refund (0%)
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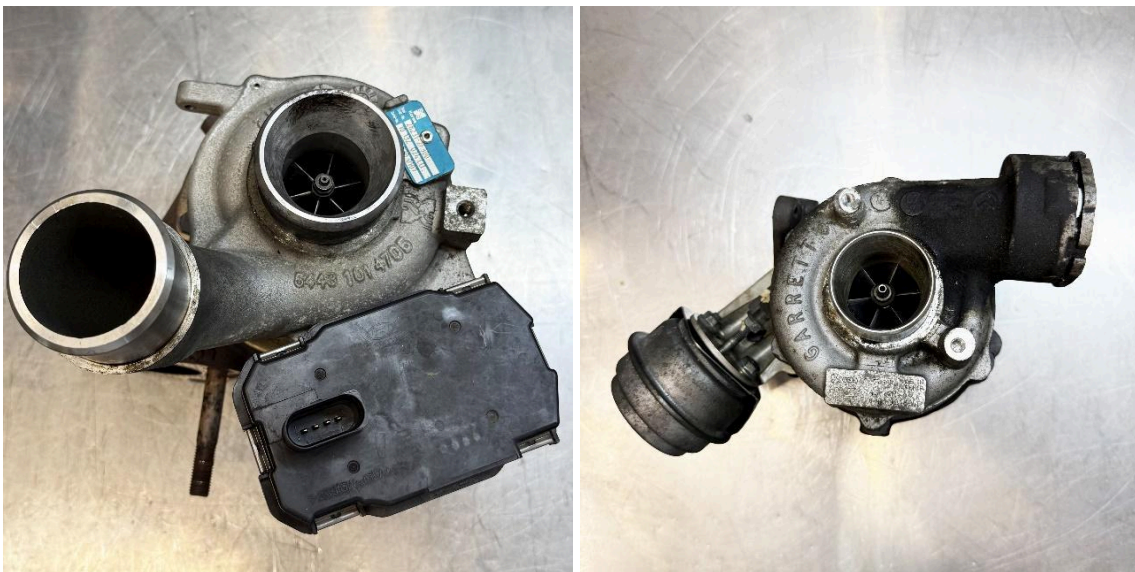
Group A - A grade

Deposit Refund: 100%

Acceptance Criteria for the Unit

Complete unit with no damage to the external housings	Electronic actuator/controller undamaged	Original product (not a Chinese counterfeit)
Legible rating plate (nameplate)	Actuator / Valve - without dents	

Examples of Group A Turbochargers



Group B - B grade

Deposit Refund: 50%

Acceptance Criteria for the Unit

Complete unit with no damage to the external housings	Disassembled but complete unit	Crack in the hot part (cast iron / manifold)
Damaged electronic actuator/controller	Damaged actuator / valve	

Examples of Group B Turbochargers



Group C - C grade

Deposit Refund: 0%

Acceptance Criteria for the Unit

Damaged external housings

Disassembled unit -
incomplete

Non-original product -
Chinese replacement

Examples of Group C Turbochargers

