

Complaint form

When sending a product for a warranty claim, please remember to enclose the printed and completed form along with the filled and signed warranty card and a copy of the proof of purchase (invoice).

Contact Details

.....
(Name and Surname)

.....
(E-mail)

.....
(Phone Number)

.....
(Address)

Order / Claim / Vehicle Details

.....
(Order Number)

.....
(Invoice Number)

.....
(Date of Purchase)

.....
(Date of Claim Submission)

.....
(Vehicle Make / Model)

.....
(Vehicle Year of Manufacture)

.....
(Mileage in kilometres)

.....
(Engine / Capacity / Power (kW/PS))

.....
(Chassis Number (VIN))

.....
(Date of Turbocharger Installation)

Reason for Claim (mark X):

- lack of power,
- oil leak,
- exhaust gas issue,
- loud operation,
- other:

.....

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|---|
| Brief description of the problem and the diagnostic and repair procedures carried out (A description in Polish or English will accelerate and facilitate the handling process of your claim) |
| |

The administrator of your personal data processed in connection with the submitted claim is *QRP Automotive SP. Z O.O.*, with its registered office at Bratnia 8, PL-56-400 Oleśnica. We process your data solely for the purpose of accepting and processing the claim, fulfilling related legal obligations, and possibly asserting or defending against claims (legal basis: Article 6(1)(b), (c) and (f) of the GDPR). Providing data is voluntary, but necessary to handle the submission. You have the right to access, rectify, erase, and restrict the processing of your data, as well as the right to lodge a complaint with the competent supervisory authority for personal data protection. For matters regarding data processing, please contact us by email (info@turbochargers-shop.com) or by post at the registered office address.

I declare that, as the owner of the claimed product, I have read the terms of its warranty, and the diagnostic and installation instructions contained in the warranty card.

.....

(Date and Signature)